

Q&A customers bankruptcy Raven Hengelsport Holding B.V. and Raving Fishing B.V.

The purpose of this Q&A is to answer the (most common) questions from customers about the bankruptcy and to provide information about the current state of affairs. No rights can be derived from this Q&A.

Questions	Answers
General information	
Raven Fishing has been declared bankrupt. A receiver has been appointed. What is his job?	<p>On January 12th 2023, the District Court of Central Netherlands declared bankruptcy of Raven Holding B.V., Raven Fishing B.V., Raven Participatie B.V. and X2 Im- en Export B.V. ("Raven Fishing"). With this bankruptcy comes the appointment of J.P. Davids as the receiver. The receiver's task is to manage and verify the estate of the bankrupt company. He looks into the debts of the company and he sells the assets for the benefit of the dual creditors.</p> <p>The receiver is currently investigating whether there are possibilities to realize a (partial) restart by selling (parts of) the company Raven Fishing.</p>
Sold goods	
I have ordered products via the Raven Fishing webstore; will these products still be delivered?	Due to the bankruptcy, the stock that is part of the estate can no longer be supplied to customers. In principle, a restarter also does not take over that obligation.

<p>The products ordered (and paid for) by me will no longer be delivered. Will I get my money back?</p>	<p>The receiver is not authorized to repay you with priority. Because you have paid, but will not receive your ordered product(s), you have become a creditor of Raven Fishing.</p> <p>The receiver hereby invites you to submit your claim for verification via www.ClaimsAgent.nl. This website has been specially developed for receivers and creditors of bankrupt companies. Through www.ClaimsAgent.nl the receiver will receive all relevant information and has the receiver the possibility to communicate with you.</p> <p>Please provide your claim with the following:</p> <ul style="list-style-type: none"> - A substantiation with (copy) invoices and/or other supporting documents; and - A specification of the principal sum and any other costs. <p>As soon as it is known whether and when a verification meeting will take place the submitters will be notified. If you do not submit your claim 14 days before this verification meeting, your claim may no longer be eligible for verification.</p>
<p>I have a gift card/voucher. Can I still redeem it?</p>	<p>Due to the bankruptcy your gift card/voucher cannot be redeemed. You have become a creditor of Raven Fishing.</p> <p>The receiver hereby invites you to submit your claim for verification via www.ClaimsAgent.nl. This website has been specially developed for receivers and creditors of bankrupt companies. Through www.ClaimsAgent.nl the receiver will receive all relevant information and has the receiver the possibility to communicate with you.</p> <p>Please provide your claim with the following:</p> <ul style="list-style-type: none"> - A substantiation with (copy) invoices and/or other supporting documents; and - A specification of the principal sum and any other costs. <p>As soon as it is known whether and when a verification meeting will take place the submitters will be notified. If you do not submit your claim 14 days before this verification meeting, your claim may no longer be eligible for verification.</p>

Repairs and warranty	
I have bought goods that needs repair or that I want to return. Is that possible?	No. The Raven Fishing stores are closed. The receiver will not accept new repairs or returns.
My product is defective and eligible for warranty. What should I do?	The Raven Fishing stores are closed. The receiver will not accept any new requests for warranties. The manufacturer may be able to help you.
I have previously brought a product to Raven Fishing for repair and didn't get it back. What should I do?	<p>We request that you contact raven@davidslaw.nl by e-mail. We would like to receive the following:</p> <ul style="list-style-type: none"> - Name and contact details - Description of the products that you brought in for repair; - Copy of the receipt and/or receipt; and - (If available) relevant correspondence between you and Raven Fishing <p>To the extent that the product is identifiable and actually present on site, you will be contacted with further information for its collection.</p>

The receiver is doing everything possible to inform you as well as possible in the current situation. The answers to this Q&A have therefore been prepared with the utmost care. For the sake of order and completeness, we must therefore let you know that you cannot derive any rights from this question-and-answer list.